

ABDUL WAHAB

PhD Candidate in Information Studies | Information Policy & Public Governance

Moncton, New Brunswick, Canada

Education

PhD in Information Studies/Science (*in progress*)

University of Wisconsin--Milwaukee, USA

Specialization: *Role of AI in Information Policy, Government Information Policy, Access to Information & Privacy Policy, and Information Security Policy.*

2023 -- 2024

Graduate Certificate in Public Policy Analysis

University of Saskatchewan — Saskatoon, Canada

Related courses: Ideas in Public Policy Analysis; Indigenous Peoples & Public Policy; Economics for Public Policy Analysis.

Sep 2016 -- May 2018

Master of Arts in English

Lakehead University — Ontario, Canada

Notable courses: Postcolonial Writings; Advanced Scholarly Methods; Film Theory; Culture and Social Justice; Narratives of Climate Change.

May 2011 -- Jun 2012

Master of Arts in English

Jahangirnagar University — Dhaka, Bangladesh

Notable courses: Critical Literary Theories; Gender and Literature; Cultural Studies; Media and Communication; English Language Teaching (ELT).

Mar 2007 -- Apr 2011

Bachelor of Arts in English

Jahangirnagar University — Dhaka, Bangladesh

Notable courses: Advanced English Language Skills; Literary Writings (across periods and genres); Research Methodology; English Language Teaching (ELT).

Honours & Awards

- Faculty Research Award, Lakehead University (Sep 2016 – May 2018)
- M.S. & A.B. Chen LU 30th Anniversary International Graduate Bursary, Lakehead University (Aug – Dec 2017)
- International Tuition Waiver Scholarship, Department of English, Lakehead University (Apr – Jul 2017)

Academic Experience

Lecturer

Oct 2015 -- Jul 2016

Bangladesh Army International University of Science & Technology (BAIUST) — Bangladesh

- Taught multiple undergraduate courses, including communicative English and in-depth literature courses.
- Prepared syllabi and course outlines and performed other instructional duties.

Lecturer

Aug 2013 -- Oct 2015

Khwaja Yunus Ali University (KYAU) — Bangladesh

- Taught general English, writing, and literature courses at the undergraduate and graduate levels in the Department of English.
- Taught ESL / communicative English courses offered in other departments at the university.

Administrative Roles in Academic Positions

- Founding Coordinator of the English Language Club at KYAU & BAIUST, preparing students for language tests (IELTS/TOEFL).
- Organized debate competitions, writing and presentation contests, and cultural programs through the Language Club.
- Served on the departmental academic committee for syllabus and curriculum design.
- Coordinated with university committees to organize seminars, conferences, and extracurricular activities.

Current Professional Experience

Federal Public Service (FPS) Employee

Jun 2024 -- Present

Government of Canada — Halifax, NS

- Maintain an in-depth understanding of Canadian tax reporting processes.
- Review and examine objections, tax-related claims, appeal requests, and assessment requests in an objective, impartial, timely, transparent, and professional manner to render informed decisions.
- Apply legislation and departmental policy to accurately identify resolution paths for disputed issues.
- Liaise with objectors or authorized representatives to discuss issues, obtain documentation and clarification, and explain review outcomes.
- Issue decision letters, notices of confirmation, and other related correspondence.
- Ensure objectors understand the basis for assessment decisions and maintain accurate, up-to-date case records.
- Perform all duties in accordance with the department's Code of Integrity.

Jul 2023 -- Jun 2024

Federal Public Service (FPS) Employee

Government of Canada — Halifax, NS

- Located and contacted non-compliant taxpayers or their representatives; negotiated arrangements for filing outstanding returns.
- Obtained, reviewed, and analyzed information available internally and externally – including from third parties – relating to individuals, corporations, trusts, or partnerships to establish tax filing potential.
- Initiated compliance action, including assessments under subsection 152(7) of the Income Tax Act (ITA).
- Provided information and assistance to taxpayers regarding filing requirements and actions taken on their accounts.

Research Experience

Publications

- Wahab, A. (2017). Mental illness: The healing power in Bessie Head's *A Question of Power*. *International Journal of English Literature and Social Sciences*, 2(4), 139–143. <https://doi.org/10.24001/ijels.2.4.17>
- Wahab, A. (2017). Binary oppositions: The structure of power in *A Question of Power* by Bessie Head. *English Literature Journal*, 4(3), 821–823.

Recent Notable Research Work

- Wahab, A. (2025). *Beyond transparency and consent: Critical rethinking of access to information and privacy in Canadian digital governance* (graduate paper). University of Wisconsin–Milwaukee.
- Wahab, A. (2025). *Legislative instruments and civic security: Evaluating federal information security in Canada* (graduate paper). University of Wisconsin–Milwaukee.
- Wahab, A. (2024). *Analyzing Nova Scotia's Output-based Pricing System (OBPS) as a carbon pricing policy in response to the Pan-Canadian Framework (PCF)* (graduate paper). University of Saskatchewan, Public Policy Analysis program.
- Wahab, A. (2018). *Climate refugees: A potential threat to the border security of the USA in the film Climate Refugees* by M. Nash (graduate paper). Lakehead University.
- *Confinement in the African Apartheid Society: Re-reading Bessie Head's A Question of Power as a Confinement Narrative* (2018).

Other Professional Experience

- Assistant Marketing Manager — Sherwin-Williams, Halifax, Canada (Jan 2021 – Jun 2023)

- Manager in Training — The Brick, Guelph, ON, Canada (Jul 2019 – Dec 2020)
- Grant Writer — Community Clothing Assistance, Thunder Bay, ON, Canada (Sep – Dec 2018)
- Marketing Coordinator — CAMPUSES Inc., Thunder Bay, ON, Canada (May 2017 – Aug 2018)

Professional Certificates

- Introduction to Accounting 01 — Cape Breton University, NS (2023)
- Human Resource Management Certificate Program (*CPHR Canada Accredited*) — HR Legislation, Workplace Health & Safety, Labour Relations, Organizational Behaviour — University of Manitoba, Winnipeg, MB (2023)
- Advanced Digital and Professional Training (ADaPT) — Ted Rogers School of Management, Toronto Metropolitan University (2020)
- Advanced Level Certificate for Master's and Doctoral Students (Research in Humanities) — Indiana University School of Education, IUPUI (2016)
- Tri-Council Policy Statement: Ethical Conduct for Research Involving Humans (TCPS 2: CORE) — Panel on Research Ethics (2016)

Professional Training Courses --- Canada School of Public Service

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| • Fundamentals of Information Management | • Performance Management for Government |
| • Information Management in the Government of Canada | • How to Be Digital in the Public Service |
| • Information Management: Supporting Programs & Services | • Applying an Integrated Approach to Policy Making — Policy Implementation Case Study: The 2030 Agenda for Sustainable Development |
| • Protecting Sensitive Information in GCdocs | • Foundations of Data Analysis: The Analytical Process |
| • Access to Information and Privacy Fundamentals | • Basic Analytical Methods, Data Analysis |
| • The System of Government from a Financial Perspective | |

Volunteer Experience & Additional Information

- Treasurer (Team Leader) and Financial Planner, Lakehead University Student Association (LUBSA).
- International Student Representative, Student Health Center, Lakehead University, Thunder Bay, Canada.
- Canadian citizen and Federal Public Service (FPS) employee, Government of Canada.